

Te Poari ā-Rohe o Maungakiekie-Tāmaki
Te Rīpoata ā-Tau 2018/2019

Maungakiekie-Tāmaki
Local Board Annual Report 2018/2019



Mihi

Manawa mai te mauri nuku.
 Manawa mai te mauri rangi.
 Ko te mauri kei a tātou, he mauri tipua.
 Ka pakaru te pō.
 Tau mai te mauri,
 Haumi e, hui e, tāiki e!
 Ko tēnei te hau e wawara nei.
 Mau tonu, tere tonu,
 mai i te kore, ki te pō,
 ki te ao mārama.
 I whakaawe ai taku ara
 ki ngā kāhui rū whenua.
 Heke iho au i Te Puru o Tāmaki
 ki Te Taumanu – herenga waka,
 whakarākeitanga o te takutai moana.
 E mihi kau ana a Māngere
 ki te Mānukunuku-o-Hoturoa.
 I turukitia ngā pōkare e hora rā
 ki te Tapotu-a-Tainui.
 Kia whakatata mai ki Te Wai-mokoia,
 ka haereere tonu ki Te Wai-o-Taiki.
 Kia tae atu ki Tāhuna Torea,
 ka takahia rā te paemaunga
 ki Patutahi, ka haere tonu ki Remuwaera.
 Anei rā tēnei māra moemoeā
 e karanga atu ana ki ngā poutapu i muri;
 o Waiatarua, Onehunga, Rarotonga, Mutu-Karoa, Waipuna,
 Te Kai-a-Hiku, Mokoia me Uku-tōia.
 Ka tau ki Maungarei.
 Tutuki tēnā, kei raro ko Rua-pōtaka
 me Pare-huia e tiaki ana i Te Oro –
 Whare Tapere o Ngāti Tī-tahi, Ngāi-Tai-ki-Tāmaki,
 Ngāti Paoa me Ngāti Whātua.
 Ka uru mai a Matariki ki runga
 ka tohu ia kua tīmata te Tau Hōu.
 Tau mai te mauri
 Haumi e, hui e, tāiki e!

Embrace life's essence from the earth below.
 Welcome life's essence from the sky above.
 The life force we each possess is truly a miracle.
 The darkness is broken.
 Welcome great essence of life,
 Join together, and exclaim, it is done!
 This is the wind that blows.
 Unchanging and free-flowing,
 from nothingness, to darkness,
 then comes the light of dawn.
 My rise from slumber finds strength
 in the beautiful lands surrounding me.
 I come down from Te Puru o Tāmaki
 to Te Taumanu – anchorage of waka,
 jewel on the coastline.
 Māngere bids greetings
 to the Manukau.
 The rippling waters out there sweep
 toward where the Tainui once crossed overland.
 Coming inland to Panmure Basin,
 I ramble on to Tāmaki River.
 Then, once at Tāhuna Torea,
 I trace a way across the skyline to
 Patutahi and on again to Remuwaera.
 Before me is this wonderful countryside
 beckoning to the havens beyond;
 Waiatarua, Onehunga, Rarotonga, Mutu-Karoa, Waipuna,
 Te Kai-a-Hiku, Mokoia, and Uku-tōia.
 I come to rest on Maungarei.
 And once there, I see below are Rua-pōtaka
 and Pare-huia standing watch over Te Oro –
 the playhouse of Ngāti Tī-tahi, Ngāi Tai-ki-Tāmaki,
 Ngāti Paoa and Ngāti Whātua.
 Matariki rises high into view
 signalling the New Year has begun.
 Welcome great essence of life,
 Join together and exclaim, it is done!

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Maungakiekie-Tāmaki Local Board area from 1 July 2018 to 30 June 2019.

You can read about our progress, expenditure, service performance and challenges faced in 2018/2019. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It also reports against the council's Long-term Plan 2018-2028 (10-year Budget 2018-2028) and the Maungakiekie-Tāmaki Local Board Agreement 2018/2019.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It also features a story about a council or community activity that adds special value to the area and demonstrates how together we're delivering for Auckland.

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Bradley Lane Stage

He kōrero mai i te heamana From the chairperson



I am pleased to present our annual report for 2018/2019. This year we completed and progressed many capital and locally driven initiative projects.

There is still more to be done in coming years to ensure we continue to offer a range of opportunities and have fit-for-purpose facilities at our local parks, reserves, libraries and other council-controlled public spaces.

Highlights this year included:

- completion of the Tāmaki Greenways shared path from Panmure Wharf to Wai-o-Taiki Nature Reserve
- improvements to Mt Wellington War Memorial Park, including a new toilet block
- renewal of Panmure Wharf
- starting the Waikaraka Park Reserve Management Plan
- funding local events such as Onehunga Art Week, Panmure Community Expo and Glen Innes Matariki Light Trail
- over \$300,000 in grants to enable and support community-led projects and to partner with organisations to deliver initiatives that align with our local board plan.

There is a lot happening in our area with large-scale redevelopment and roading projects. We continued working with Panuku Development Auckland, Tāmaki Regeneration Company, Hobson Land Company and Auckland Transport to ensure a coordinated approach for the benefit of our community.

Ensuring our environment is protected during development remained a priority. We funded industrial pollution prevention, water quality and pest education programmes to increase awareness of how to manage impacts on the environment.

Thank you for your continued support over the past year. We are committed to working with and engaging our community on the work we're leading on your behalf.

Chris Makoare
Chairperson, Maungakiekie-Tāmaki Local Board

Te Poari ā-Rohe o Maungakiekie-Tāmaki Maungakiekie-Tāmaki Local Board



Your board

(L to R, front to back): Maria Meredith, Don Allan, Chris Makoare (Chairperson), Alan Verrall, Debbie Burrows (Deputy chairperson), Bernie Diver, Nerissa Henry.



Maungakiekie-Tāmaki Local Board
(next door to Panmure Library)
7-13 Pilkington Road, Panmure



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Open Monday-Friday 8.30am-5pm
Closed Saturday, Sunday and public holidays



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Ngā kaupapa me ngā whakapaipai ake

Mangakiekie-Tāmaki projects and improvements

KEY TO CURRENT & PLANNED PROJECTS

-  Delivered projects
-  Current projects
-  Current playground renewals
-  Current track renewals

LEGEND

-  Public open space (Unitary Plan)
-  Motorway
-  Major Road
-  Arterial Road
-  Medium Road
-  Minor Road
-  Railway

 **Renewal of pools**

- Jellicoe Park Pool
- Lagoon Pool
- Onehunga War memorial Pool
- Glen Innes Pool

 **Fergusson Domain**

Renew and upgrade courts to multi-purpose courts

 **Onehunga Bay Reserve**

Implement concept plan

 **Onehunga Bay Reserve Skatepark build**

 **Onehunga Library**

Renewal of library furniture, fittings and equipment

Data sources: Statistics New Zealand Population Estimates 2015 (provisional) and Population Projections (2013-base)

 **Waikaraka Park**

- Renew cemetery paving and furniture
- Grandstand demolition
- Improve sports park and extend fields 8, 9, 10

 **Renewal of library furniture, fittings and equipment**

- Glen Innes Library
- Panmure Library

 **Maybury, Eastview and Taniwha Reserve upgrades**

 **Mt Wellington War Memorial Reserve upgrade**

 **Mt Wellington War Memorial Park**

Open space improvements

 **Panmure Library**

Building and roof refit

 **Panmure Community Centre renewal**

 **Panmure Wharf renewal**

 **Dunkirk Activity Centre renewal**

 **Jubilee Bridge upgrade**

 **Panmure Basin jetty and rock wall renewal**



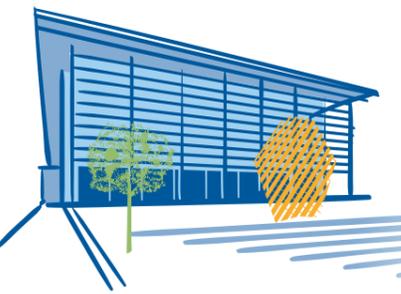
5 significant maunga / volcanic cones including Maungakiekie / One Tree Hill and Maungarei / Mt Wellington



Current population of **76,500** is projected to increase to: 104,700 (37 percent) by 2033



We are homes to **more than 100** local parks and sports fields, **3** libraries and **8** community centres and halls



Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We invested more than \$300,000 in community-led initiatives, delivering events including the Onehunga Festival, Matariki Light Trail, Panmure Family Fund Day, Movies in Parks and Anzac Day services. We strengthened community relationships with

support for Ruapotaka Marae, funding programme delivery at the Riverside Community Centre and Panmure Community Hall, and governance for Te Oro music and arts centre.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities							
Percentage of Aucklanders that feel their local town centre is safe - day time	●	▲	77%	83%	75%	64%	
Percentage of Aucklanders that feel their local town centre is safe - night time	●	▲	30%	34%	30%	18%	
Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities							
The percentage of Empowered Communities activities that are community led	●		35%	68%	New Measure	New Measure	
The percentage of Empowered Communities activities that build capacity and capability	●		30%	57%	New Measure	New Measure	
We fund, enable and deliver arts and culture experiences that enhance identity and connect people							
The percentage of arts, and culture programmes, grants and activities that are community led	●		80%	85%	New Measure	New Measure	
We fund, enable and deliver community events and experiences that enhance identity and connect people							
The number of attendees at council-led community events	●		6,400	600	New Measure	New Measure	Attendance was down significantly with cancellation of the Onehunga Christmas Lights event and one Movies in Parks event due to weather. Lower attendance at the second Movies in Parks event might have been affected by Easter and the school holidays.
The percentage of attendees satisfied with a nominated local community event	●		85%	84%	New Measure	New Measure	Overall satisfaction with the Onehunga Bay Festival event is encouraging. Feedback suggests we could improve with more variety and cheaper food, more entertainment and more space to move around.
We provide art facilities, community centres and hire venues that enable Aucklanders to run locally responsive activities, promoting participation, inclusion and connection							
The number of participants in activities at art facilities, community centres and hire venues	●		360,000	422,573	New Measure	New Measure	
The percentage of art facilities, community centres and hire venues network that is community led	●		22%	22%	New Measure	New Measure	
We provide library services and programmes that support Aucklanders with reading and literacy, and opportunities to participate in community and civic life							
The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)	●		470,000	420,727	New Measure	New Measure	Decline in internet sessions at our libraries mirrored the downward regional trend. This may reflect new affordable data plans, e.g. Glen Innes has the highest increase of residents signing up to Spark. Onehunga Library was also closed for a month for refurbishment.
The number of visits to library facilities	●		500,000	476,032	New Measure	New Measure	Visitor numbers dropped when the Onehunga Library closed for renovations in June 2019.
Percentage of customers satisfied with the quality of library service delivery	●	▬	92%	94%	94%	92%	

Local Community Services measures cont'd over

Local Community Services cont'd

We provide recreation programmes, opportunities and facilities to get Aucklanders more active, more often							
The percentage of park visitors who are satisfied with the overall quality of sportsfields	●		80%	80%	New Measure	New Measure	
The customers' Net Promoter Score for Pool and Leisure Centres	●	^	45	33	30	30	While users gave a high score to timeliness, friendliness, quality and supportiveness of staff and instructors, and programmes, they want to see improved cleanliness and quality of changing rooms, maintenance and upgrades to facilities.
We provide safe and accessible parks, reserves, and beaches							
The percentage of users who are satisfied with the overall quality of local parks	●		78%	75%	New Measure	New Measure	Although satisfaction with local parks and reserves is below target, significant investment in parks facilities and services continues. Several parks in Tāmaki will be redeveloped over the next 10 years and this should have a positive impact on the satisfaction ratings.
The percentage of residents who visited a local park in the last 12 months	●	^	95%	89%	79%	90%	While we didn't meet target, our score was among the highest of all local board areas. The council is rolling out programmes to connect people to nature and activate our local parks, and these should contribute towards more park visits in future.
We showcase Auckland's Māori identity and vibrant Māori culture							
The percentage of local programmes, grants and activities that respond to Māori aspirations	●		9.1%	50.5%	New Measure	New Measure	

Local Environmental Management

We funded environmental projects including a low-carbon lifestyles project to reduce residential energy use and carbon emissions in our area, and an industry pollution prevention programme. Projects in schools focused on pest education and management, and experiential learning that connects students to the environment.

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We manage Auckland's natural environment							
The proportion of local programmes that deliver intended environmental actions and/or outcomes	●	^	100.0%	88.9%	85.7%	100.0%	We successfully delivered eight of nine environmental projects. The Manukau Harbour Forum's work programme and symposium were delayed with the latter now scheduled for August 2019.

Local Planning and Development

● Achieved ● Substantially achieved ● Not achieved

	Outcome	Year-on-year change	2019 Target	2019 Result	2018	2017	How did we perform
We help attract investment, businesses and a skilled workforce to Auckland							
The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations	●	^	100.0%	100.0%	66.7%	100.0%	



Te āhuatanga ā-rohe Local flavour

Pirates take over Panmure Basin



The Panmure Basin Fun Day has become an east Auckland community tradition event that has been running in various forms since the 1960s. Today, it is a pirate-themed extravaganza that attracts thousands of visitors to the area.

Managed by the Panmure Business Association, it's funded by the Mt Wellington Foundation and Maungakiekie-Tāmaki Local Board under their initiative to help create an engaged community.

"The Panmure Basin Fun Day is an incredibly important event for us. It's not just a great opportunity to show off what we have to offer, it's also an important get-together for the community to celebrate what a great place Panmure is to live and the wonderful sense of community we have here," explains Chris Sutton, the association's town manager.

The pirate theme transforms the large recreational space

stretching three kilometres around the Panmure Basin into a medley of seafaring games, buccaneer activities, colour, noise and family fun.

"We see a great future for this much-loved community event. We plan to involve more of the family by offering activities that appeal to mums and dads, grandparents and teenagers,

making it truly an event for the whole family," explains Chris.

Events like this are one of the ways the

local board is partnering with local business associations to develop signature events in our town centres or supporting events that bring diverse community together.

"We see a great future for this much-loved community event."

Te tahua pūtea

Funding impact statement

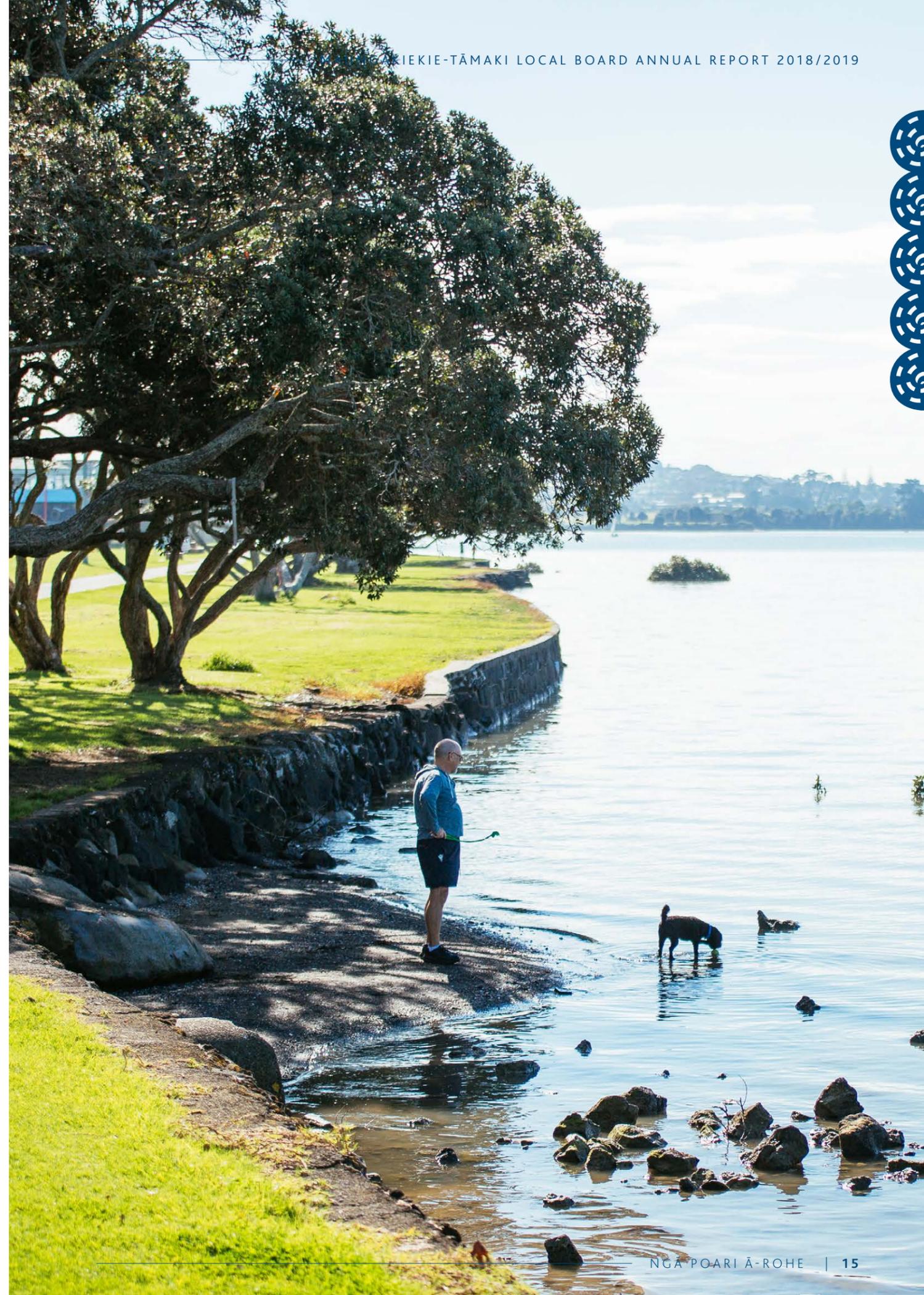
For the period ended 30 June 2019

\$000s	NOTES	ACTUAL 2018/19	ANNUAL PLAN 2018/19*	ANNUAL PLAN 2017/18
Sources of operating funding:				
General rates, UAGCs, rates penalties		12,882	12,882	13,985
Targeted rates		889	833	1,007
Subsidies and grants for operating purposes		18	18	19
Fees and charges		448	360	415
Local authorities fuel tax, fines, infringement fees and other receipts		88	66	92
Total operating funding		14,324	14,159	15,519
Applications of operating funding:				
Payment to staff and suppliers	1	13,365	11,479	12,171
Finance costs		745	745	1,174
Internal charges and overheads applied		1,898	1,898	2,156
Other operating funding applications		0	0	0
Total applications of operating funding		16,008	14,122	15,501
Surplus (deficit) of operating funding		(1,684)	37	18
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions*		0	0	0
Increase (decrease) in debt	2	13,023	5,536	7,517
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		13,023	5,536	7,517
Application of capital funding:				
Capital expenditure:				
- to meet additional demand		5,807	1,054	2,125
- to improve the level of service		2	1,403	623
- to replace existing assets		5,529	3,116	4,788
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding	3	11,339	5,573	7,535
Surplus (deficit) of capital funding		1,684	(37)	(18)
Funding balance		0	0	0

Variance explanation Actual 2018/2019 to Annual Plan 2018/2019

- Supplier payments are above plan due to higher than anticipated maintenance expenditure incurred for the maintenance of local facilities and assets. In 2018/2019, significant areas of spend in Maungakiekie-Tāmaki included streetscaping services for trees and cleaning services for Panmure Library.
- The increase in debt is above plan due to higher than anticipated payments to suppliers and capital expenditure, resulting in an additional requirement to debt fund capital expenditure.
- Capital expenditure is above plan due to:
 - Tāmaki Greenways shared path was delivered much earlier than planned. This was originally a multi-year project; and
 - Panmure Wharf renewals and Dunkirk Reserve coastal structure works were progressing ahead of plan.

*Year 1 of the Long-term Plan 2018-2028 (10-year Budget 2018-2028)



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